

It is hereby notified that tender is invited for the following:—

<i>Tender Reference</i>	<i>Subject</i>	<i>Procuring Entity</i>	<i>Closing Date and Time</i>
GCIO956618	Tender for the Design, Supply, Delivery, Installation, Commissioning, Implementation, System Support and Maintenance and Provision of other related services in relation to the Chatbot-as-a-Service for the Office of the Government Chief Information Officer	OGCIO	8.8.2022 (Monday) (12.00 noon)

Open tendering is adopted. All interested contractors/suppliers/service providers are invited to tender.

This tender is not covered by the Agreement on Government Procurement of the World Trade Organization and will not involve electronic auction.

The Government of the Hong Kong Special Administrative Region does not bind itself to accept the tender with the highest combined score or any tender, and reserves the right to negotiate with any tenderer the terms of its offer.

The tender documents may be downloaded from the e-Tender Box ('ETB') of the Procurement and Contract Management System of the Government Logistics Department. Information about e-tendering is available on the ETB website (<https://pcms2.gld.gov.hk/iprod/#/home?lang-setting=en-US>). The tender documents may also be downloaded from the Office of the Government Chief Information Officer's Internet website (https://www.ogcio.gov.hk/en/our_work/business/tender_eoi_rfp/open_tender_notice.html).

The tender documents are also obtainable from the Office of the Government Chief Information Officer on Level 6, Cyberport 1, 100 Cyberport Road, Cyberport, Hong Kong (E-mail: cmting@ogcio.gov.hk); Tel. No.: (852) 3855 6970; Fax No.: (852) 2519 7320).

Details of the contract award will be published on the Internet at the following address:—

<https://pcms2.gld.gov.hk/iprod/#/scn00101?lang-setting=en-US>

- Remarks: (i) (For Paper-based Tendering) Tenders in triplicate and two (2) sets of soft copies must be sealed and clearly marked with the tender reference and the subject of the tender on the outside of the envelope (but should not bear any indication which may relate the tender to the tenderer) addressed to the Chairman, Tender Opening Committee, and deposited in the tender box as specified in the tender documents ('Specified Tender Box') before the tender closing time.
- (ii) (For Electronic Tendering) Transmission of the tender through the e-Tender Box shall be successfully completed in accordance with the requirements of the e-Tender Box before the tender closing time.
- (iii) Late tenders or tenders not submitted in accordance with any one of the submission methods specified in (i) or (ii) above will not be accepted.
- (iv) In case Tropical Cyclone Warning Signal No. 8 or above is hoisted, or Black Rainstorm Warning Signal or 'extreme conditions after super typhoons' announced by the Government is/are in force for any duration between 9.00 a.m. and 12.00 noon on the tender closing date, the tender closing time will be postponed to 12.00 noon on the first working day after the Tropical Cyclone Warning Signal No. 8 is lowered, or the Black Rainstorm Warning Signal or the 'extreme conditions after super typhoons' announced by the Government has/have ceased to be in force.
- (v) In case of blockage of the public access to the location of the Specified Tender Box at any time between 9.00 a.m. and 12.00 noon on the tender closing date, the Government will announce extension of the tender closing time until further notice. Following removal of the blockage, the Government will announce the extended tender closing time as soon as practicable. The above announcements will be made *via* press releases on the website of the Information Services Department (<https://www.info.gov.hk/gia/general/today.htm>).

(vi) All time references are Hong Kong time.

15 July 2022

LAM Wai-kiu, Victor *Government Chief Information Officer*