It is hereby notified that tenders are invited for the following:—

Tender Reference Subject Closing Date
Quantity and Time

WSD/CTEC/ 24/001 Provision of Employment and Management Services for Supporting Staff to Customer Telephone Enquiry Centre of Water Supplies Department (For a period of fourteen (14) months) One Job 27.5.2024 (12.00 noon)

Open tendering is adopted. All interested contractors/service providers are invited to tender.

The tender documents can be downloaded from the e-Tender Box (ETB) of the Procurement and Contract Management System (PCMS) of Government Logistics Department, and information about e-tendering is available on the ETB website: (https://pcms2.gld.gov.hk). The Tender forms and further particulars in connection with the tenders are also obtainable from:—

Technical Support Division, Water Supplies Department Room 4601, 46/F., Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong (Tel.: 2829 4774; Fax: 2520 3256)

Further information will be published on the Internet at:-

https://www.wsd.gov.hk/en/tenders-contracts-and-consultancies/contracts/tender/index.html

For paper-based Tendering, Tenders must be clearly marked with the tender reference and the subject of the tender on the outside of the envelope (but should not bear any indication which may relate the tender to the tenderer) addressed to the Chairman, Tender Opening Committee, Government Logistics Department and placed in the Government Logistics Department Tender Box situated on the Ground Floor of North Point Government Offices, 333 Java Road, North Point, Hong Kong before 12.00 noon (Hong Kong Time) on the closing date of the tender as stated above. Tenders must be deposited in the tender box as specified in this tender notice ('Specified Tender Box') before the tender closing time. Late tenders or tenders not deposited in the Specified Tender Box will not be accepted.

The Government of the Hong Kong Special Administrative Region does not bind itself to accept the lowest tender or any tender, and reserves the right to negotiate with any tenderer about the terms of the offer.

Details of the contract award will be published on the Internet at the following address: https://pcms2.gld.gov.hk/iprod/#/scn00101

Remarks: In case Tropical Cyclone Warning Signal No. 8 or above is hoisted, or a Black Rainstorm Warning Signal or 'extreme conditions after super typhoons' announced by the Government is/are in force for any duration between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the closing date of the tender, the latest date and time before which tenders are to be deposited will be extended to 12.00 noon (Hong Kong Time) on the following working day on which no Tropical Cyclone Warning Signals No. 8 or above or a Black Rainstorm Warning Signal or the 'extreme conditions after super typhoons' announced by the Government is/are in force.

In case of blockage of the public access to the location of the Government Logistics Department Tender Box at any time between 9.00 a.m. and 12.00 noon (Hong Kong Time) on the tender closing date, the Government will announce extension of the tender closing time until further notice. Following removal of the blockage, the Government will announce the extended tender closing time as soon as practicable. The above announcements will be made *via* press releases on the website of Information Services Department (http://www.info.gov.hk/gia/general/today.htm).